



Jonathan Lo

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Experience

Interaction Designer at Habanero Consulting Group

May 2013 - Present

I work with clients across a wide range of industries to create solutions that would achieve business objectives and meet the needs of the users. Often times the end result is in the form of an intranet, a website, or an application that is engaging and easy-to-use. This process involves a highly collaborative working manner in a cross-functional team.

In a typical project I would be responsible for conducting stakeholder and user research, leading the user interface design process, preparing and running usability studies, and working with the development team on building the solution. My knowledge in front-end development enables me to take part in creating high-fidelity prototypes using HTML, CSS, and JavaScript.

I also contribute to a couple of key internal initiatives including the innovation initiative, marketing, and Habanero's in-house product Go Intranet Accelerator.

Design Intern at Research In Motion

Aug 2011 - Aug 2012

I was a member of the Research and Development group. Our team primarily focused on conceptualizing and developing new consumer and enterprise products.

We worked on projects involving the automotive space, data mining, location based services, carrier billing management, QR technology, and social music. I was actively involved in the design lifecycle from initial conception, wireframes creation, UI design, usability testing, to front-end prototyping.

Education

UX Intensive by Adaptive Path

Oct 2015

A four-day workshop created to expand the participant's knowledge in design strategy, user research, service design, and interaction design.

ItaliaDesign Field School

2010 - 2011

A year-long research project about Italian culture and its relationship with design.

Simon Fraser University

2006 - 2013

BA in Interaction Design from The School of Interactive Arts and Technologies

Did you know...

I enjoy participating in a variety of activities in my leisure time. I like exercising, playing sports such as volleyball and badminton, spending time with friends and family, volunteering, and learning new things.

Certifications: Google Analytics for Beginners

Languages: English, Cantonese, and Mandarin

Knowledge and skills

USER EXPERIENCE DESIGN

Heuristic evaluation
Competitive analysis
User flow
User research
Usability testing

USER INTERFACE DESIGN

Colour theory
Grid and layout
Typography
Web Content Accessibility Guidelines

FRONT-END DEVELOPMENT

CSS3
HTML5
JavaScript - basic
SCSS - basic

SERVICE DESIGN

Journey mapping
Service blueprints
Service prototype

SOFTWARE

Balsamiq
Flinto - basic
Google Analytics - basic
Illustrator
InVision
Microsoft Office 365
Photoshop
Principle - basic
SharePoint
Sketch